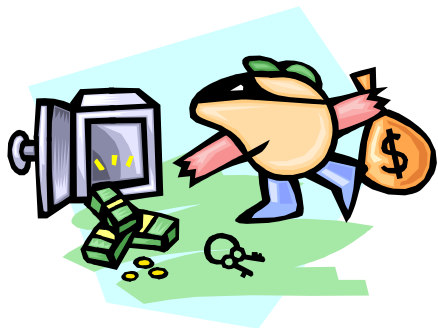


What is a Telecommunications Audit?



Are You Being Robbed?

A telecommunications audit is a process that will put money back into your budget. Industry experts estimate telecom bills have an average error rate of 7-12%, with some putting the figure as high as 20%. A Gartner Group study showed that 10-45% of annual telecom expenses can be reduced. We think this is worth investigating!

At Comlink Consulting our approach is simple **Technology services must enhance, not hinder business practices**. We perform the following tasks with every audit :

- Conduct inventory of services and equipment
- Identify all unused lines & features, if they do not enhance business function they are removed
- Identify lines that can be shared for multiple business functions
- Combine services under one vendor vs. multiple vendors if appropriate.
- Streamline contract terms

We perform this process without disrupting your business, and it requires very little of your time. We simply need you to:

- Authorize us to obtain records and make changes with your vendors.
- Answer questions about line identification and network design between locations
- Approve written report and recommendation of savings
- Enjoy the Savings for years to come!

Frequently Asked Questions

What causes billing errors? Tariff changes, accounting/billing software changes on the vendor end, multiple people within your organization sending in orders. All affect the total bill.

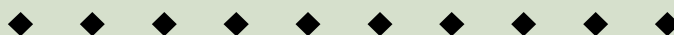
How can Comlink Consulting save me money? By removing unneeded lines & services, streamlining contracts, and making sure you are with the best possible provider in your area. Comlink Consulting has consistently found significant savings for our clients.

What is your fee for an audit? Our audits are performed on a contingency basis and provide you a no risk process to identify waste, streamline your services and reduce your monthly expenses. We provide a detailed report of savings options and upon your approval we work with the carriers to make all changes, verifying completion of service changes. We also make sure that the billing reflects the requested changes once they have gone into effect.

We have our own staff why outsource ? Your IT, Telecom and AP staff rarely have the time and often do not have the expertise needed to effectively review all of the services for which you are billed.

What about the service providers? These individuals are typically paid on a commission. Further, most of these companies review just rate plans and not how the lines and services you pay for relate to your business or enhance how it functions. This leads to an incomplete audit and recommendations that don't always benefit You!

How long does an audit take? The typical audit requires approximately 90 days. There will be several updates throughout the project and a written report outlining our recommendations at the completion.



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